



DHI BRAND

MIKE CUSTOMISED BY DHI

Tailor-made solutions for decision support and information management

MIKE CUSTOMISED by DHI is a unique software platform that focuses on building IT systems for decision support and information management. The platform is more flexible and has a larger bandwidth than any similar technology on the market. It builds on generalised software components, which allows us to deliver standard solutions off-the-shelf. It also helps us to create customised, cost-effective and sustainable solutions to your challenges in water environments.

TAILOR-MADE With the MIKE CUSTOMISED software platform, we can develop unique solutions for your specific challenges. The foundation of MIKE CUSTOMISED lies in the many software solutions that we build and use as part of our consultancy services. It encapsulates years of knowledge and experience and is directly accessible to you.

FLEXIBLE Solutions range from simple single-user applications to large corporate IT systems, supporting hundreds of concurrent users. MIKE CUSTOMISED covers every need, from those of water specialists and engineers to managers and policy makers.

DECISION SUPPORT SYSTEMS Our platform aids you in:

- managing, organising and analysing large amounts of data
- making wise and robust water management decisions
- getting the full benefit of real-time monitoring and early warning systems
- optimising operations and planning

FOR ALL WATER ENVIRONMENTS MIKE CUSTOMISED can be applied to a broad range of challenges in all water environments, including:

- urban water
- marine water
- surface and groundwater in river basins

MIKE CUSTOMISED by DHI helps us to create **customised, cost-effective and sustainable solutions** to your challenges in water environments

WIDE RANGE OF APPLICATIONS

Water environment professionals use MIKE CUSTOMISED by DHI to organise their data and share this valuable information with their partners, stakeholders and the public. It brings transparency and objectivity into water management.

MIKE CUSTOMISED also provides you with the tools you need to improve your operation planning. For instance, it helps you to effectively answer questions such as:

- when to conduct dredging to alleviate the impacts on the ecosystem
- how to operate water distribution systems to minimise water losses

MIKE CUSTOMISED is also a great aid when it comes to coping with the impacts of climate change and natural disasters. We use it to build reliable early warning systems enabling decision makers to respond quickly to emergency situations. The result: effective reduction in human, material and financial losses.

PRODUCTS

The MIKE CUSTOMISED products represent standardised solutions which are often our starting point for developing tailor-made solutions. These products include:

- IMS - for Information Management Systems
- Planning - for investment planning and decision support
- Real Time - for river operations and early warning
- DIMS.CORE - for data integration and business processes
- WISYS - ArcGIS-based water information system
- GeoFES - emergency management planning and operations
- Flood Toolbox - flood risk management and support in implementation of the EU Floods Directive

MAKING OUR KNOWLEDGE ACCESSIBLE

We constantly strive to serve your needs better by improving our software platform.

We learn from every project and integrate this knowledge and experience in MIKE CUSTOMISED. We constantly update and upgrade our software technology and make these improvements available to our users. In this way, you continuously benefit from our ever growing knowledge and technology platform.

With The Academy by DHI training courses, we offer courses specifically dedicated to MIKE CUSTOMISED products. In so doing, we ensure that you get the most out of it as quickly as possible.

By using MIKE CUSTOMISED, you join a virtual partnership including DHI and our client community — always moving forward to solve challenges in water environments.

CASE STORIES



MIKE CUSTOMISED plays a major role in the Nile Basin Initiative. It enables transparent and objective prioritisation of investments and contributes to sustainable water resources management in the basin. Thanks to our decision support framework, the nine riparian countries can now work together on a shared platform.



Our platform was also central to the award winning Murrumbidgee Computer Aided River Management (CARM) system. This was part of the Australia Murrumbidgee River Efficiency project. The CARM system ensures timely and reliable delivery of water for irrigation while protecting the environment.



MIKE CUSTOMISED is currently used to establish a flood forecast system for the city of Bangkok which was hit by devastating floods in 2010. Our system aims at enabling timely responses to flood events. In so doing, we effectively help to mitigate damages and ultimately avoid the loss of lives.

Read more about these case stories and other projects on our Scribd library www.scribd.com/dhigroup

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For more information visit: www.dhigroup.com